



Instruction to your bank/building society to pay by Direct Debit

Corona Energy Retail 1 Ltd	6 2 5 7 9 4
Building 2 Croxley Green Business Park Watford	Service User Number
WD18 8YA	To ensure that your Direct Debit mandate is set up correctly, please provide the following information:
Name(s) of account holder(s)	Customer Ref:
	Contract Ref:
	MPR Ref:
Bank/building society account number	This DD will be applied to all meters in contract, unless otherwise specified.
Branch Sort Code	Instruction to your Donk / Duilding Coninty
	Instruction to your Bank/Building Society
Name and full postal address of your bank/building society	Please pay Corona Energy Retail 1 Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by
To: The Manager	the Direct Debit Guarantee. I understand that this instruction may remain with Corona Energy Retail 1
Address:	Limited and, if so, details will be passed electronically to my Bank/Building Society.
	Signature(s):
Postcode:	Date:

The Direct Debit Guarantee



- This guarantee is offered by all banks/building societies that accept instructions by Direct Debit.
- If there are any changes to the amount, date, or frequency of your Direct Debit, Corona Energy Retail 1 Ltd will notify you 7 working days in advance of your account being debited or as otherwise agreed. If you request Corona Energy Retail 1 Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of request.

Banks/building societies may not accept Direct Debit Instructions from certain types of accounts

This Guarantee should be detached and retained by the Payer.

- If an error is made in the payment of your Direct Debit by Corona Energy Retail 1 Ltd or your bank/building society, you are entitled to a full and immediate refund of the amount paid from your bank/building society.
- If you receive a refund you are not entitled to, you must pay it back when Corona Energy Retail 1 requests you to.
- You can cancel a Direct Debit at any time by simply contacting your bank/building society. Written confirmation may be required. Please also notify us.